

MoIP

BlackBerry

User Manual

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What is MoIP?

MoIP is the ultimate mobile dialler for your BlackBerry smartphone to save you loads of money on your international calls over your WiFi or 3G connection.

How do I download MoIP?

From your PC

Go to our MoIP download link <http://www.uaecaller.com/phoneserve/mobile/>

Select your phone type and model and click on the button 'download' to get the application on your PC.

Finally, you can transfer MoIP to your phone if you have your mobile software suit installed on your PC.

Directly on your Android phone

Go to our MoIP download link m.uaecaller.com on your handset browser.

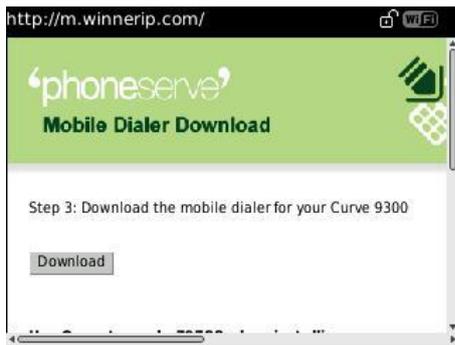
Select your handset type, model and click on the download button to start the download process as shown in the following pictures:



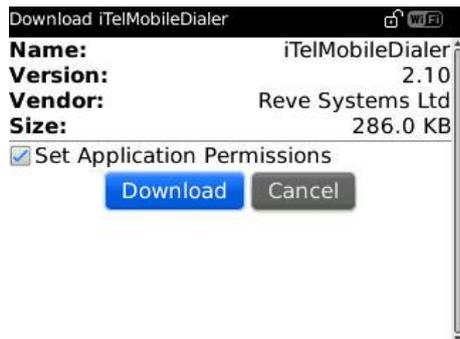
Step 1: Select your handset type in the drop-down menu



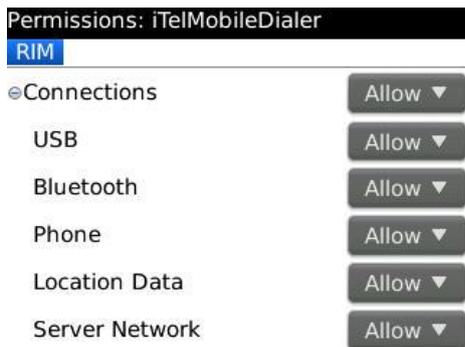
Step 2: Select your handset model next.



Step 3: Click on the 'download' button.



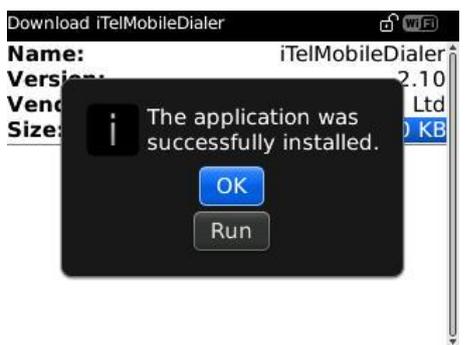
Step 4: Tick the permissions box and click on 'download'



Step 5: Make sure you 'Allow' ALL permissions and 'Save'



Step 6: Your MoIP will then be downloaded.



Step 7: And automatically installed.

Where can I find the MoIP dialler?

Open 'Downloads' (if you have downloaded the application directly on to your phone) and click on the 'MobileDialer' icon to open it.



Under 'Downloads'



Press the icon 'MobileDialer'

The first time you open MoIP you will be prompted to enter an 'Operator Code', please enter **79788**



Launch MoIP



Enter MoIP Operator Code **79788** and press OK

How do I configure MoIP?

The first time you launch MoIP, you will be prompted to enter your Phonseserve account and password.

Username: your 12-digit calling card account

Password: your 4 or 6-digit PIN

Caller ID: Leave blank



iTel Mobile Dialer Settings

User Name:

PassWord:

Caller ID:

Save Cancel

iTel Mobile Dialer Settings

User Name: 778751932330

PassWord: *****

Caller ID:

Save Cancel

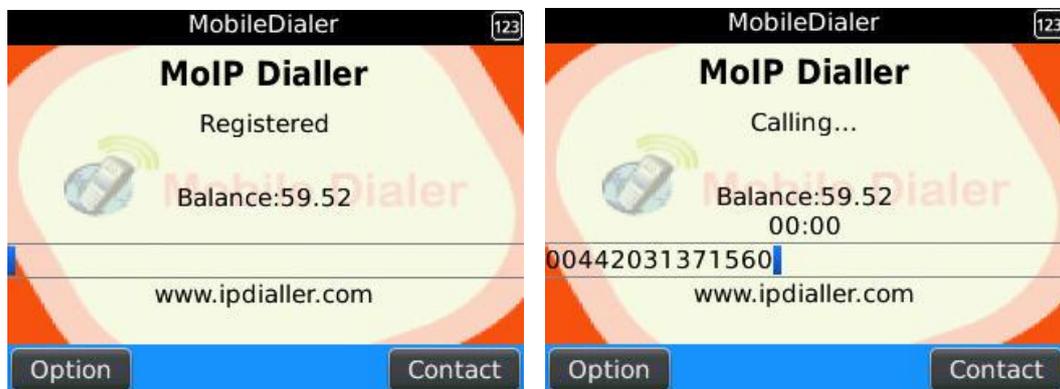
After which, you will only need to click on 'Save'. You are now ready to call!



How do I call with MoIP?

Please do make sure you have a WiFi or 3G connection available on your BlackBerry handset.

MoIP will connect to our system and you will only have to dial your number with international format like in the following example: **00447788996655 for the UK, or 00346789565485 for Spain.**



How do I recharge my MoIP?

Press **'Options'** on the left corner of your MoIP interface and select **'Settings'**. This action will open your Phoneserve calling account configuration screen. Just type in a new Phoneserve calling account as you did when you first configured your MoIP and **'Save'**.



Step 1: Press **'Options'** and select **'Settings'**



Step 2: Enter a new Phoneserve account and password.



Step 3: Save

Remember....

Your download link: m.uaecaller.com

Enter our Operator Code: 79788

Your Username is your 12-digit account

Your Password is your 4 or 6-digit PIN

You must dial as follows:

INTERNATIONAL DIALING PREFIX + COUNTRY CODE + NUMBER

004420322222222 for a landline in the UK

004477777777777 for a mobile in the UK

If you need further assistance, please send us your queries to
support.pending@phoneserve.com